



Mac OS 8.5 FAQ

For more information about
Mac OS 8.5, visit www.apple.com

Q. What is Mac OS 8.5?

A. Mac OS 8.5 is the most exciting development in Macintosh system software in years. With innovative Sherlock search technology, fastest network copy performance, and the ability to automate almost any task on your computer, Mac OS 8.5 is the must-have upgrade for Macintosh owners.

Q. How does Mac OS 8.5 fit into Apple's operating system strategy?

A. Apple will continue to improve the Mac OS by delivering new versions of Mac OS 8.x while also introducing a significant leap in operating system technologies with Mac OS X. Mac OS X will feature preemptive multitasking, memory protection, and advanced virtual memory, and will be fully optimized for Apple's PowerPC G3-based computers.

Q. What is the target market for Mac OS 8.5?

A. Mac OS 8.5 is the must-have upgrade from Apple Computer, Inc. It delivers a wide range of new features that will significantly improve the PowerPC-based Macintosh computers that Apple customers already have. Its features will appeal to novice users as well as advanced power users. It will also be extremely valuable to customers in many different market segments like consumer, education, and design and publishing.

Q. What are the key features of Mac OS 8.5?

A. Key features include the following:

- *Sherlock*: The smartest way to find content on disk or on the World Wide Web. The ultimate detective, Apple's new Sherlock Find technology searches the Web or a computer with lightning speed and amazing ease. Users can access multiple Internet search engines with a single click, then view the results ranked by relevance. They can also search the contents of documents and save searches to have up-to-date information at their fingertips. Sherlock can even summarize any document into a couple of paragraphs.
- *The fastest networking*: Mac OS 8.5 provides the fastest sharing, copying, printing, and backing up of files over a network—even faster than Windows NT. With the network browser, navigating a network is as easy as opening a folder.
- *Native AppleScript*: AppleScript is now up to five times faster than before, and takes full advantage of the PowerPC processor, giving powerful control over applications and workflow. For greater interactivity, Folder Actions launch scripts automatically on such actions as opening a folder or dragging a file into it. For greater control, AppleScript support has been dramatically expanded to automate almost everything on a computer, including networking configuration, ColorSync functions, printing, Sherlock searches, and more.

Q. Is any other software included with Mac OS 8.5?

A. Yes. In addition to QuickTime 3 and ColorSync 2.5.1, Mac OS 8.5 includes Aladdin StuffIt Expander, America Online 4.0, Microsoft Internet Explorer 4.01, Microsoft Outlook Express 4.0.1, and Netscape Navigator 4.0.5. And Mac OS 8.5 provides 30 days of free Internet access.

Q. How much does Mac OS 8.5 cost?

A. The estimated retail price for Mac OS 8.5 is US\$99, and includes QuickTime Pro, a \$29.95 value.

Q. Is Mac OS 8.5 easy to install?

A. Customers can get up and running with Mac OS 8.5 in less than 15 minutes. It takes care of the entire upgrade process—it will check for problems, upgrade the system, and get users set up in no time. Many computers can be upgraded at once with Mac OS 8.5 and Apple Network Assistant (sold separately).

Q. Is there a special upgrade price?

A. Mac OS 8.5 is available to all customers for \$99, regardless of whether they are upgrading from System 7.5, Mac OS 7.6, Mac OS 8, or Mac OS 8.1. Customers who have purchased a Macintosh within 30 days prior to the Mac OS 8.5 introduction will be able to upgrade to Mac OS 8.5 for US\$19.95. All iMac customers will be eligible for this offer regardless of when they purchased their computer.

Q. When will Mac OS 8.5 be available for purchase?

A. Mac OS 8.5 will be on store shelves worldwide on October 17, 1998—in the U.S., Europe, and Japan.

Q. Where will Mac OS 8.5 be available?

A. Mac OS 8.5 will be available wherever Apple products are sold including authorized Apple resellers, Apple's online store (www.apple.com), and through direct sales to education and business customers.

Q. What are the system requirements for Mac OS 8.5?

A. Mac OS 8.5 requires an Apple Mac OS-based computer with a PowerPC processor and 16MB of physical RAM with virtual memory set to at least 24MB. Computers upgraded with PowerPC cards are not supported.



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Q. Why should users upgrade if they are not currently having problems with their systems?

A. Mac OS 8.5 is the most exciting development in Macintosh system software in years. Apple's innovative new Sherlock technology finds information on the Web or on a computer with lightning speed and amazing ease. Network copy performance is faster than Windows NT. Users can automate almost any task on their computers with AppleScript, now native for PowerPC processors for performance up to five times faster than before. Mac OS 8.5 is the must-have upgrade for Macintosh owners.

Q. Will new Apple computers have Mac OS 8.5 installed?

A. Apple Macintosh computers are planned to ship with Mac OS 8.5 in the weeks following the introduction.

Q. Will there be compatibility problems with existing applications?

A. The vast majority of software will be compatible with Mac OS 8.5.

Q. Where is more information available about Mac OS 8.5?

A. There is more information about Mac OS 8.5 on the Apple web site at www.apple.com.

Q. Where can more information be found about the new features of Mac OS 8.5 once it is installed?

A. Mac OS 8.5 has an improved HTML-based Apple Help system that provides a higher level of interactivity. Users simply click on words and text to browse information about their computer or operating system. Apple Help also uses Sherlock to allow users to simply type any question they need answered—then Apple Help provides a list of all the information that relates to that topic.

Q. Does Mac OS 8.5 work on a “clone” system?

A. Mac OS 8.5 is tested and qualified by Apple to run on Apple PowerPC-based Mac OS computers. Mac OS 8.5 is not tested or qualified by Apple for use on Mac OS–based systems from other manufacturers.